

USHER

DISTINGUISHING FEATURES OF THE CLASS: Under supervision, incumbents of this class escort patrons to their proper seats at various events and assist in preparing for performances by carrying out routine unskilled tasks as assigned. Hours of work may vary depending on schedule of events. Supervision is not a function of this class. Does related work as required.

EXAMPLES OF WORK: (Illustrative Only)

Reviews tickets of patrons, determines location of seat(s), and escorts or directs patron to appropriate section and seat;

Monitors aisles and stairways to insure they are clear;

Advises patrons of safety regulations and restrictions on smoking and use of cameras;

Answers questions of patrons and provides them with information regarding facility or event as requested;

Monitors floors for spills or obstructions, and reports slippery or dangerous conditions;

Reports safety or other code violations to security staff when warnings are ignored;

Performs various unskilled tasks as assigned.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES: Ability to read letters and numerals; ability to understand simple instructions; ability to communicate effectively in English; ability to deal effectively, courteously and calmly with large crowds to maintain traffic control; ability to identify actual or potential crowd problems and report them promptly; dependability; courtesy; neat personal appearance; physical condition commensurate with the requirements of the position.

MINIMUM ACCEPTABLE TRAINING AND EXPERIENCE: There are no minimum requirements for this position.