

OPERATING SUPERINTENDENT

DISTINGUISHING FEATURES OF THE CLASS: Under supervision of the Director of Playland, the incumbent is responsible for the operation of customer attractions at Playland Amusement Park, including rides, beach, pool and ice casino. Independent judgment is required in handling the large number of seasonal employees who operate attractions and a substantial requirement for public contact skills exists. Supervision is exercised over a large number of operating personnel, almost exclusively seasonal. Does related work as required.

EXAMPLES OF WORK: (Illustrative only)

Participates in the selection , scheduling, and training of seasonal employees who operate the attractions at Playland and assigns them to appropriate stations;

Supervises the training of seasonal employees;

Represents Playland in handling customer comments resolving disputes;

Inspects the facilities continuously to ensure safety procedures are followed and to ensure cleanliness, adequate staffing and crowd control;

Schedules employees in the Ice Casino, schedules classes, leagues, meets;

Assists Director in other phases of management of the facilities.

REQUIRED KNOWLEDGE, SKILLS, ABILITIES AND ATTRIBUTES: Thorough knowledge of the operating procedures and policies of Playland Amusement Park and Ice Casino; thorough knowledge of the safety rules and regulations of the park; good knowledge of the principles of sound public contact; good knowledge of the principles of supervision; ability to organize and direct a large group of employees; verbal skill; ability to coordinate operations with other departments; ability to deal effectively with the public; initiative; tact; good judgment; physical condition commensurate with the demands of the position.

MINIMUM ACCEPTABLE TRAINING AND EXPERIENCE: High school or equivalency diploma and either (a) a Bachelor's Degree* and three years of experience with substantial public contact, including two years of supervision; (b) seven years of work experience including three years with substantial public contact and including two years of supervision; or (c) a satisfactory equivalent combination of training and experience.

*SPECIAL NOTE: Education beyond the secondary level must be from an institution recognized or accredited by the Board of Regents of the New York State Education Department as a post-secondary, degree-granting institution.

West. Co.
J.C.: Non-Competitive†
MML596

Job Class Code: C0745
Job Group: X