



### **A Message from EMS and Communications Chief Michael Volk**

Commissioner Anthony Sutton and I presented a proclamation to the Emergency Communications Center (60 Control) crew in honor of National Public Safety Telecommunicators Week, April 13-19, 2008.

The week was dedicated to honor the men and women who provide critical communication services to our communities and to the emergency service agencies throughout Westchester. The dispatchers work "behind the scenes", obtaining critical information for first responders and coaching callers in distress.

I want to thank all the ECC team members for your commitment and contributions to the excellent services we provide to the towns, villages and cities in Westchester. It makes me proud to you're your professional voices, speaking to callers and trying to understand their specific needs. We have some of the best technology in the industry, but none of it could help the public without your hard work, dedication and expertise.

Thank you again for your hard work and commitment both to the Department of Emergency Services and to the public.

Sincerely,

Mike Volk