

# TO ALL VISITORS

## Inmate Phone System Information

To improve the phone service for both inmates and their families we have modified the inmate phone system with new updated equipment and a better billing system.

Any individual who presently has an account with Correctional Billing Service (CBS) must contact them at 1-800-844-6591 to request a refund of any unused money that was previously credited to their account. Unused funds cannot be transferred from CBS to the new billing system. In addition to contacting CBS via telephone, you may write them at

**Correctional Billing Services PO Box 1010 Selma, AL 36702**

You may set up an account with the new billing company by calling them Toll free **1-866-230-7761**. In addition to contacting GTL via telephone, you may write them at **Advance Pay Service Dept. Department 1722 Denver, Colorado 80291-1722**  
**www.GTL.net**

**This new system will go on line as of January 7, 2007**

**For more information visit our web site at  
[www.westchestergov.com/correction](http://www.westchestergov.com/correction)**

Westchester  
gov.com